

NOWALSKY, BRONSTON & GOTHARD

A Professional Limited Liability Company

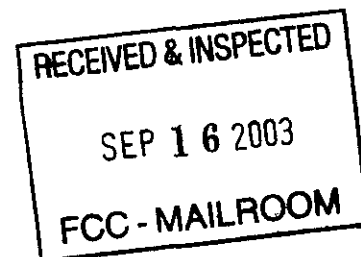
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September 15, 2003



**BY OVERNIGHT DELIVERY**

Acting Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, D.C. 20554

RE Docket No CC-00-257  
ConnectAmerica, Inc and Interactive Services, Incorporated

Dear Sir/Madam

By this letter, ConnectAmerica, Inc and Interactive Services, Incorporated certify that they will comply with section 258 of the Communications Act of 1934, as amended by the Telecommunications Act of 1996 and will follow the required procedures for carrier-to-carrier transfer of subscriber base

ConnectAmerica, Inc ("Connect") and Interactive Services, Incorporated ("ISI") are providers of resold interstate interexchange and local telecommunications services.

The customers of ISI will be transferred to Connect in September of 2003 or shortly thereafter

Connect and ISI certify that they will comply with the requirements of the streamlined process.

A copy of the notice sent to affected subscribers is attached hereto as Exhibit "A".

16 SEP 2003 044  
FCC

Federal Communications Commission  
Acting Secretary  
September 15, 2003  
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Enclosed please find an original and three (3) copies of this letter submitted on behalf of ConnectAmerica, Inc and Interactive Services, Incorporated

In order to acknowledge receipt, please date stamp and return the additional copy of this letter in the envelope provided

Should you have any questions or require additional information, please contact me.

Sincerely,



EllenAnn G Sands

Enclosures

cc: Michelle Walters c/o David Marks  
Assoc. Chief of Accounting Policy  
By Fax (202) 418-2297

## EXHIBIT A

ConnectAmerica, Inc

Interactive Services, Incorporated

(Customer Name)  
(Address)

Dear Customer:

ConnectAmerica, Inc. ("Connect") and Interactive Services, Incorporated ("ISI") have entered into an agreement whereby, subject to the regulatory approval, the telecommunications assets of ISI will be acquired by Connect, and Connect will become your telecommunication service provider. Connect anticipates becoming your telecommunications provider on [date], or shortly thereafter.

This change in ownership will not affect or in any way disrupt your current service. There will be no change in the underlying network currently handling your service. Many of the people currently serving your account at ISI will continue to do so once the transaction is completed. The rates and terms and conditions of the services offered by Connect will be the same as those offered by ISI. No charges or fees will be imposed and no rate increase will occur as a result of this transaction.

You have a choice of carriers. If you do not wish to remain a customer, you may change carriers and such change will be at Connect's expense.

The toll free Customer Service number will remain the same and if you have any questions, please call one of our Customer Service Representatives at 1-800-[     ].

All customers receiving this notice, including those who have arranged preferred carrier freezes through their local service providers, will be transferred to Connect if a different preferred carrier is not selected before [date].

We at ConnectAmerica, Inc are pleased to welcome you to our team and would like to express our appreciation for allowing us the opportunity of being your telecommunication service provider. We are confident that you will be pleased with the high quality of our service.